



For the comfort and safety of our pets and guests, we kindly ask pet owners to act responsibly and follow the guidelines listed below:

- Accepted pets should be less than 7 kilograms in the room, provided that they are fully trained and restrained by their owners.
- Only one pet is allowed in the room and must have their vaccine record card.
- Pets must wear a collar and leash and it will be the owner's responsibility to have it at their reach.
- The Lodge by Cascades provides the following pets amenities (Bed, blanket, travel bowls).
- Only ground floors rooms are allowed to guest with pets.
- Guests should be advised that pets are not allowed in food and beverage outlets, pool and beach areas.
- The Lodge by Cascades will provide a housekeeping service only to the guest and the pets waste cleaning are solely the guest responsibility.
- Please put 'Pets are always Welcome' door hanger whenever the pet is inside alone. The guest (pet owner) should be in the room whenever it is being serviced; the room will not be serviced unless the owner is present.) should be removed , instead we can say in case the pet is without supervision kindly put the don't disturb sign.
- If there are any disturbances or complaints from other guests, the pet owner will be informed that the hotel will have to request the pet to go to The lodge Pet Zone.
- Any damages caused inside the rooms will be assessed by the Lodge by Cascades management and will be fully covered by the owner before the check out.
- The hotel is not responsible for the pets staying here, it is only and exclusively the owner's responsibility.

We appreciate and thank you for observing these rules. We hope you and your pets have a lovely stay at the Lodge by Cascades.